

Additional Services



Critical Incident Stress Management

TCTI specializes in critical incident stress management, especially as it applies to trauma. Mental health professionals are available on-call 24/7/365 and our services range from phone consultations to on-site debriefing and counseling services.



Training & Employee Development

We provide a wide variety of training classes that proactively support any department or agency within the field of public safety. Call us or visit thecounselingteam.com to learn more.



Peer Support Program Development

TCTI provides assistance to agencies and departments looking to start their own Peer Support Team. Your agency will be provided with tools and resources, and a Peer Support Coordinator will help you set up your program and assist with interviews of new Peer Supporters. Basic Peer Support and Advanced Peer Support trainings are also available.



Pre-Hire Psych Testing

We provide psychological testing services for those entering the field of public safety. This process meets POST standards and involves written exams and a psych screening completed by a licensed clinical psychologist.

WE ARE HERE TO HELP

800-222-9691

thecounselingteam.com

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Behavioral Health & Wellness

EMPLOYEE SUPPORT SERVICES



Support Services

Our services are designed to help employees and their eligible family members with confidential, professional assistance. These services are provided to you by your employer to help you with the challenges of daily life and the personal difficulties you may experience during your career.

We are contracted to provide a variety of services for employees and their eligible family members at no cost. These services include the following:

- Phone consultation assistance for crisis situations - available 24/7
- Critical incident response at the request of a supervisor
- Counseling and referral services
- Assistance to supervisors in referring employees whose personal problems are affecting their job performance
- Training, workshops and resource materials on a variety of subjects

NOTE: Since your agency has contracted with us, there are no fees for our counseling services. There are times, however, when individuals may be referred to resources outside the program. Should an employee or eligible family member decide to utilize these outside resources, they will be responsible for any fees associated for those services.

Will my supervisor be notified?

All counseling services are confidential unless divulgence is required by law. Your supervisor will not be notified unless authorized by you.



Supervisor Referrals

Early assistance is critical to prevent problems from developing into major issues. TCTI can provide a supervisor consultation for concerns about an employee. A supervisor may suggest an initial counseling session if they believe there are work performance problems. The decision to continue counseling is the personal responsibility of the employee. An employee's job security and opportunities for promotion will not be impacted by a supervisor referral.

We Are Here to Help

- Anger Management
- Anxiety & Panic Attacks
- Career Concerns
- Child & Adolescent Issues
- Child & Spouse Abuse
- Critical Incidents & Trauma
- Depression
- Financial Issues
- Grief & Loss
- Marital & Family Problems
- Parenting Skills
- Relationship Concerns
- Retirement Concerns
- Stress & Burnout
- Substance Abuse
- Suicide Prevention & Intervention



www.thecounselingteam.com



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